

## RETURNS POLICY

If your product is faulty and you purchased less than 30 days ago, simply return to [luckyness.com.au](http://luckyness.com.au) and receive an immediate refund of your purchase price (less postage & handling).

Jo Flint  
Founder and Director [Luckyness.com.au](http://Luckyness.com.au)

[insert photo]

### **Returns Procedure**

Please ensure that the package is wrapped securely and for your protection we recommend that you use a **recorded delivery** service. Please enclose your name, address, order ID number and reason for return/exchange with your returned products and send it to: [Luckyness.com.au](http://Luckyness.com.au), 4/113 Wisemans Ferry Road Somersby NSW 2250. We aim to handle your returns within seven working days of receiving the goods. If the goods are being returned because they were incorrectly supplied, then we will also refund the postage costs.

Please Note: If you have purchased your products via one of our stockists you will need to arrange your return or exchange with them directly.